

**Who:** Leading Energy Production Company

**Install Size:** 5,000+ mailboxes

**System:** Exchange 2003, clustered environment

***“MessageGate not only enables us to prevent communications between our restricted groups and individuals, but it’s also economical insurance and really helps build a culture of compliance.”***

***– VP, IT Infrastructure Services  
Leading Energy Production Company***

## **CHALLENGE**

Managing email communications within a large organization is tough enough striving to comply with traditional corporate policies. But managing email communications within a highly regulated industry such as Energy creates a whole new set of challenges dealing with the added stress and complexity of complying with FERC regulations.

When a leading energy production company needed to better understand their email usage and ensure that Transfer Function Employees (TFEs) and contracted marketing affiliates, all under restricted communications were indeed not communicating via email – either intentionally or unintentionally – they turned to MessageGate.

The energy production company needed to be able to actively monitor and in some cases stop email communications, including attachments, from reaching certain individuals on restricted lists. The biggest issue was that employees and contractors with restriction requirements both shared company resources – the Information Technology group. Without effective safeguards in place, it was easy for information to be accidentally forwarded without the sender’s realization that restricted information was included in a lengthy email string. In addition, the IT group often sent out bulk email, inadvertently sharing communications between restricted groups.

The energy production company needed a system that could be easily deployed and managed across the network and not the desktop. It needed to be able to seamlessly integrate with their existing email infrastructure and it needed to work within the live email stream – not after the fact.

## **MESSAGEGATE BUSINESS BENEFITS**

The energy production company’s VP of IT infrastructure sought out MessageGate based on its Policy Enforcement software’s ability to block and more specifically, prevent restricted information contained within email from ever reaching restricted individuals based on group and actual content of the message or attachment.

In addition MessageGate is able to pull updated user information from a variety of databases, LDAP or Active Directories, to actively identify users as restricted or not. The energy production company also needed to be able to customize the software in order to meet their specific corporate policies and requirements; needs which could only be met by MessageGate Policy Enforcement.

The energy production company was up and running on Exchange 2003, in a clustered environment, with over 5,000 mailboxes supported, in less than a day. By implementing MessageGate Policy Enforcement, the energy production company was able to review emails and implement actions based on group affiliation, policies, email/attachment content and context, all within their live email stream. With MessageGate Policy Enforcement, the energy production company is able to:

- Manage policies against multiple groups
- Apply detailed requirements around specific groups or persons
- Prevent specific groups and/or persons from corresponding via email, creating ethical walls
- Implement policy actions based on email content as well as attachment content
- Apply contextual review based on who's sending the email and group(s) affiliation
- Comply with FERC Regulations
- "Notify"-the user, the user's supervisor, compliance officers, legal department, and HR when a policy is violated, prior to the email being sent
- Identify and prevent emails and attachments from being sent in real-time. MessageGate scans over 200 different email attachment types including .xls, .doc, encrypted files type, zip files, etc. searching for policy breaches and takes action
- Integrate Policy Enforcement with their existing email infrastructure and other security products
- Receive detailed reporting of present and past email usage to identify email usage risks

For the first time, the energy production company now has a clear understanding of what's happening within their email system at any one time, while preventing violations in real-time.

*"MessageGate not only enables us to prevent communications between our restricted groups and individuals, but it's also economical insurance and really helps build a culture of compliance," VP, IT Infrastructure Services, Leading Energy Production Company.*

## **MESSAGEGATE SOLUTIONS**

### **Policy Enforcement**

MessageGate® Policy Enforcement enables companies to analyze emails, including attachments in real-time, and set flexible guidelines to enforce compliance between regulated and non-regulated business entities. Policy Enforcement helps to enforce corporate email policies, prevent intentional or inadvertent breaches, and mitigate insider threats. By delivering a flexible policy engine, numerous message dispositions, and policy-specific content, Policy Enforcement enables companies to proactively manage their messaging flow to protect corporate secrets, prevent inappropriate communications or behavior, and ensure that sensitive information is not released.

### **Archive Categorization**

MessageGate® Archive Categorization is a specific configuration of Policy Enforcement that categorizes emails before sending them to the Archive. Each message is tagged with configurable information such as department codes, project codes, litigation holds, privileged tags, etc. to intelligently classify and categorize email before it gets to the archive, making retention and retrieval activities more efficient and cost-effective. It integrates with all major archive vendors, aids in FRCP compliance and helps to significantly reduce storage costs.

### **Activity Profile**

MessageGate® Activity Profiles or MAPs provide companies with detailed visibility into their current messaging traffic and email archive contents, outlining where they are exposed to risk and providing insight into unnecessary costs. A MAP compares actual email usage within your organization to your policies and other best practices. This visibility includes information on compliance risks, operational inefficiencies, cost savings opportunities, and the company's current need for action.

## **ABOUT MESSAGEGATE**

MessageGate provides enterprise email controls for corporate risk management to leading companies world-wide. MessageGate's software solutions help companies cope with threats, improve archival and retrieval activities, and ensure proper email usage across a variety of industries. MessageGate's offerings include: MessageGate® Activity Profile (MAP), MessageGate® Policy Enforcement, and MessageGate® Archive Categorization.

For more information on how you can leverage MessageGate's solutions, please contact sales at 1-877-544-8500, [sales@messagegate.com](mailto:sales@messagegate.com) or visit [www.messagegate.com](http://www.messagegate.com).